

COMPUTER FAQ's

Frequently Asked Questions About Computer Technology

Vol 6, Num 6, Issue #87

Circulation 29,145

August 2000

Free Web Page

Want to give your business a web presence, but don't know where to start? Perhaps you have priced web solutions and you don't have the budget for a full-fledged web site. For the month of August, Amicron is offering a **free web page** to businesses and other organizations. Even if you have a web site already, find out how you can get your web page linked to our **free web links** gallery. All you need to get started, is to request document **008010** or give us a call and we'll fill you in on the details.

Q: I use Microsoft Excel and I'm trying to paste a hyperlink from one location in the spreadsheet to another using *Edit > Paste As Hyperlink*. Sometimes it works great, other times the option is grayed out. What am I doing wrong? > *Terry, Orchard Park*

A: Terry, when you're pasting a hyperlink to a location in another spreadsheet, you have to make sure you **save** the spreadsheet first, otherwise, Excel doesn't know where to make the hyperlink to. The *Paste As Hyperlink* option will be grayed out if you open a new spreadsheet and try to copy and paste a hyperlink before saving the document.

WE DO INTERNET

We're still surprising some of our long-term customers by the fact that **yes, we are an Internet Service Provider (ISP) now**. Just last week I got a call from a long-time client who asked me what ISP we recommend. Of course, I said "Amicron". He's been a customer of ours for several years, and didn't know this. We do everything from basic dialup service to web design and hosting. If you're interested in getting your business hooked up to the Internet, call and request document **008011** and we'll let you know all of the different options that are available to you.

Q: What Web search engine does Amicron recommend, and is there a difference between the different engines? > *Janine, Cheektowaga*

A: To answer your second question first, "yes, there is a difference." Different search engines prioritize different criteria. Some are better for personal searches, while others may turn up better business results. Personally, we like **www.search.com** which is a search engine that searches other search engines. Then you have Yahoo! which really isn't a search engine, it's a directory. Confused? Don't be. We've put together a special report titled **Everything You Need To Know About The Internet** that you can call and request for free by asking for document **008012**.

Request document **008013** for our special report **Ten Steps To PC Maintenance** which will outline several important things you should do with your computer on a regular basis to keep it running in good shape. We'll also share with you some of the things you should **not** do, like turning off your computer with a power strip, or turning off your PC without a proper Shut Down.

600 MHz PC FOR \$999

We've got a **hot** deal for the summer, if you're in the market for a new computer system. Check this out: AMD Athlon **600 MHz** processor (out-performs an Intel Pentium III 600), 64 MB of RAM, 10 GB hard drive, 8 MB AGP video card, 48X CD-ROM drive, wavetable sound card, speakers, 56k v.90 modem, keyboard, mouse, Windows 98 Second Edition and a 15" SVGA monitor for just **\$999**. You can't tell us that's not a great deal! Of course, we custom-build to order, so if you want to add some memory, or perhaps you need a larger hard drive, we can accommodate you. For more information, please request document **008014**. You can also call and speak with Chris Mackert, our sales manager, for a custom quotation.

Q: I want to be able to dial in to my Windows NT file server at work. I know you recommend *pcAnywhere* for remote access, but someone told me that Windows NT comes with it's own dial-up software. What do you suggest? > *William, Buffalo*

A: Yes, William, Windows NT Server does come with a program called Dial-Up Server which allows you to attach to the server using a modem just as if you were attaching over a LAN. The problem is that depending on what you're doing, your connection may be too slow for Dial-Up Networking. The options are too many to discuss here. If you're interested in remotely connecting to your server, and would like to know what options are available, please request document **008015**. We'll explain the options.

NEED MORE SPACE?

Running out of room on your computer? Need more hard drive space? We can add a 10 GB hard drive to most systems for as little as **\$119** including installation. For complete details and pricing, please request document **008016**.

Q: I was trying to rename a Word document on my server and it said that there was a "sharing violation," but I'm certain I didn't have it open. What could the problem have been? > *Jo Marie, Amherst*

A: It could be a number of things. There could be someone else on your network that had the file open. It could have been open, but due to a record-locking problem (either with Word or your server) the system *thinks* it's still open. The best thing to do is shut down your system and down your server. The problem should go away when you restart. If that doesn't fix it, your file may be corrupt. Delete it and restore from your backup tape. If that doesn't help, call us!

We've updated our **Computer Buyer's Guide** with new information to help you make an informed purchasing decision. For more information, or to request a copy, ask for document **008017**.

COMPUTER TRAINING

Windows, Word, Excel, Access, PowerPoint, WordPerfect. If your employees don't know how to take full advantage of your computer software, you're not maximizing your return-on-investment. We offer the **best** personalized computer training you can find. All of our classes seat only 4 students to ensure that you get plenty of attention. Best of all, our classes start at only **\$59** each. If you'd like more information, and a complete schedule, request document **008018**. We also have a series of computer seminars and workshops coming up this fall. We'll be covering topics from Advanced Database Development to Windows NT Administration. For information on these workshops, request document **008019**.

MAXIMIZE YOUR NETWORK

OK, so you've networked your computers together. Are you maximizing your network? There are a lot of things you can do with a network that most businesses don't realize. For starters, you can share an Internet connection on one computer across your entire network. You can share one modem to fax documents, or connect to banking services. You can backup your important files to different machines on your network for redundancy. Want to learn more? Request document **008020** and we'll let you in on our secrets.

OTHER DOCUMENTS

- 008021** Our complete line of **notebook computers**
- 008022** **MS Access Developer**; learn databases
- 008023** Subscribe to *AmicronNews*; free newsletter
- 008024** **Disaster Recovery & Prevention Guide**
- 008025** How to perform a **Mail Merge** in Word
- 008026** Keeping your web surfing a secret
- 008027** Upgrade to **500 MHz** for just **\$289**
- 008028** **Barcode** your products or inventory

DOCUMENT REQUESTS

To request a document, simply **circle** the document numbers you wish to receive, and fill out this form. Fax this page back to us at **716-677-4742**. All faxes received by August 30, 2000 will be entered into a drawing to win a **free class** in our Training Center.

Name: _____
Company: _____
Phone: _____
Fax: _____
Email: _____

- Send no documents; but enter me in your drawing.
- Please stop sending me *ComputerFAQs*.

Documents are free by fax to the Buffalo/WNY area. You can also request documents on our web site at www.amicron.com, or you can send us an email at cfaqs@amicron.com. *ComputerFAQs* is copyright 1994-2000 by Amicron Technology Services, all rights reserved. Our office is located at 2630 North America Drive, West Seneca NY 14224. We have office hours Monday through Friday from 9:00 am until 5:30 pm. We *never* sell our database of fax numbers to any third parties. If we have reached your fax number in error, please let us know and we will promptly remove your number from our database. Thank you.

AMICRON phone 716-677-4737
fax 716-677-4742
tech 716-369-6235
www.amicron.com



Amicron is a member of the Better Business Bureau of WNY & The Amherst Chamber of Commerce



Our goal is to establish a personal relationship with your business. Amicron is your partner for the information age.
AMICRON: COMPUTERS, SOFTWARE, SERVICE, NETWORKING, TRAINING, INTERNET